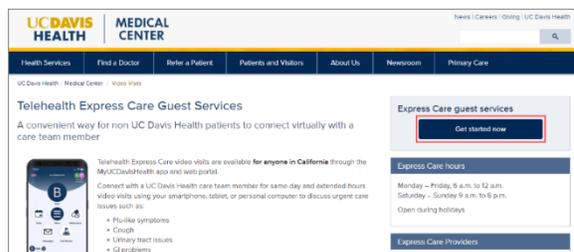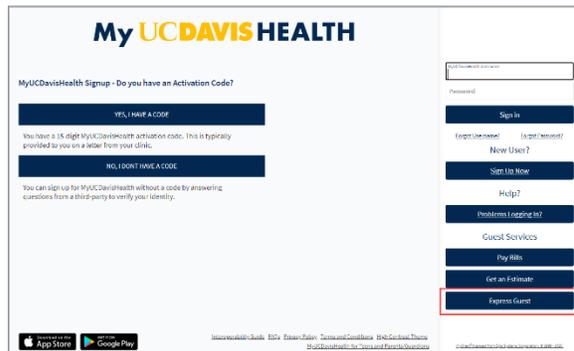# Telehealth Express Care Guest Proxy

A convenient way for anyone in your care to connect you virtually with a UC Davis Health doctor.

Proxy users will only have access to medical information about the appointment they are making. To schedule an Express Care guest proxy video visit for someone else, please follow the instructions below.

1. Visit *ucdavis.health/express-care-guest-services* and click get started now on the righthand sidebar.

2. Click **Express Guest** located at the bottom of the righthand sidebar.

3. Click **I don't have an account** at the bottom of the screen.

4. You will then be prompted to confirm your location. Express Care guest patients must be located in California.

5. Select a reason for the visit.

6. Our system will give you an estimated wait time. To move forward, click **proceed**.

7. If the Express Care guest proxy already has a MyUCDavisHealth account, click **log in**. If the Express Care guest proxy does not have a MyUCDavisHealth account, you must click **sign up** in order to schedule a visit.

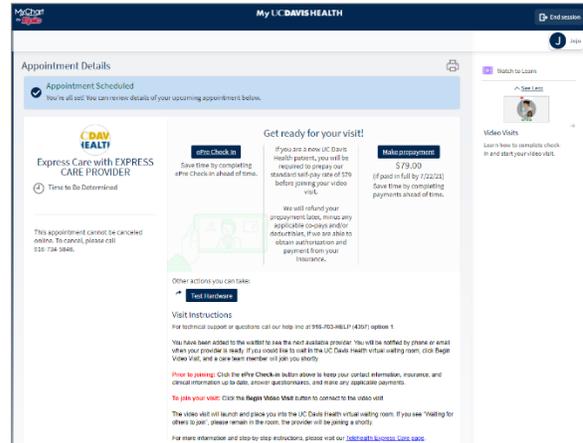8. After you click sign up, a *"who is this visit for?"* window will pop up, click **someone else**.

9. You will then complete the *patient details* form. If the patient is a current UC Davis Health patient, please include their medical record number if you know it.

10. You will then complete the *your information* form. Once done, click submit.

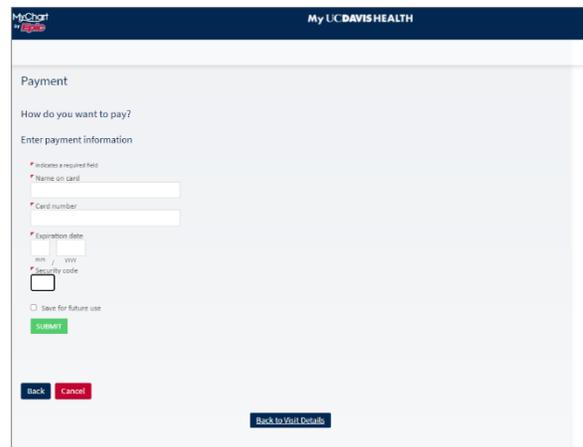11. Select text or email as your notification preference(s).

12. You will be prompted to make a prepayment of $79 if the patient is new to UC Davis Health. Click ***make prepayment***. For established patients, the proxy user will have the option to make a pre-payment to pay the patient's copay.
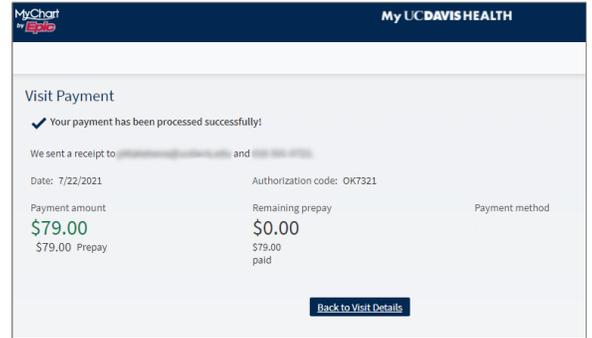

13. Select the $79 amount and click ***pay $79.00***.

14. Enter your payment information and click ***submit.***

15. You will see that your payment has been successful. To return back to the scheduled visit, click ***back to visit details***.

16. On the appointment details page, click ***begin video visit*** to connect with a doctor.