

# What is Telehealth?



The use of video or audio technology to deliver patient care from home instead of an in-person office visit

## How Telehealth Has Helped Caregivers



Saves travel time and costs for patients, especially in rural communities



Increases families access to providers



Access to quality care providers and support for further evaluations

**Telehealth appointments are available on computer, tablet, and smartphones**

## How Caregivers Feel About Telehealth

### Benefits

**53%** of caregivers enjoyed the provided materials

"I liked getting the box of toys and cue cards. It made me feel prepared going in and had a good understanding of how the appointment would be."

### Challenges

**43%** of caregivers experienced technical issues

"It was my first go around, but getting the camera angled and moving from area to area with the laptop was a bit challenging."

### Suggestions

**21%** of caregivers want more detailed instructions in future sessions

"The cue cards were helpful, but I think a video example or link to what the test looks like prior to the first session maybe better for us visual learners."

**Feedback**