

UC Davis Faculty and Staff Response Protocol for Distressed or Distressing Students

Is the student a danger to self, or others, or does the student need immediate assistance for any reason?

“YES”

The student’s conduct is clearly and imminently reckless, disorderly, dangerous, or threatening and is suggestive of harm to self or others in the community

EMERGENCY

Call 911 or local PD, or
UC Davis Police (530) 752-1230

After reporting to police Submit an online
Student of Concern Report to OSSJA:
<https://ossja.ucdavis.edu>

“I AM NOT SURE”

Students in Distress: The student shows signs of distress (e.g., signs of depression or anxiety, recent trauma, deteriorating academic performance, etc.), but I am not sure how serious it is. My interaction has left me feeling uneasy and/or concerned about the student
OR

Distressing Student: The student exhibits disruptive behavior (e.g., violating boundaries, intimidating or threatening behavior, expressing thought of harm.) Students who are in distress can become distressing to others when their behavior starts to disrupt classes or causes others to feel concern about the students' wellbeing and others' safety.

STUDENTS IN DISTRESS

During business hours (M-Fri 8:00am – 4:45pm; Wed 9:00am – 4:45pm),
Contact Counseling Services for consultation: (530) 752-0871

After Hours & Holidays:

Call Counseling Services and select the after hours service option to be
connected to a live mental health provider: (530) 752-0871

AND

Contact OSSJA by submitting online Student of Concern Report:
<https://ossja.ucdavis.edu>

FOR DISTRESSING STUDENTS

Submit an online Student of Concern Report:
<https://ossja.ucdavis.edu>

The OSSJA Virtual Front Desk is monitored M-Fri, 9:00am - 12:00pm &
1:00pm - 4:00pm at
<https://zoom.us/j/5307521128>
Leave voice message at: 530-752-1128

“NO”

I am not concerned for the student’s immediate safety, but the student is having significant academic and/or personal issues and could use some support or additional resources.

Contact OSSJA Case Manager for consultation by:

Submit an online Student of Concern Report:
<https://ossja.ucdavis.edu>
The OSSJA Virtual Front Desk is monitored M-Fri,
9:00am - 12:00pm & 1:00pm - 4:00pm at
<https://zoom.us/j/5307521128>
OSSJA Case Manager will follow up.

Refer student to an appropriate campus resource:

- Counseling Services: 752-0871
- Alcohol, Tobacco & Other Drugs Intervention Services (ATOD): 752-6334
- Cross Cultural Center (CCC): 752-4287
- Educational Opportunity Program (EOP): 752-9366
- Lesbian, Gay, Bisexual, Transgender, Queer, Intersex, Asexual Resource Center (LGBTQIA RC): 752-2452
- Student Disability Center (SDC): 752-3184
- Student Recruitment & Retention Center (SRRC): 754-6836
- Transfer Reentry Veterans Center Transfer: 752-2200
- Women’s Resources & Research Center (WRRC): 752-3372
- AB540 & Undocumented Student Center: 752-9538
- Center for African Diaspora Student Success: 754-0854
- Office of the Ombuds: 754-7233
- Center for Advocacy Resources & Education: 752-3299
- Harassment and Discrimination Assistance and Prevention Program: 747-3864
- Aggie Compass: 752-9254